GRIDSERVE – OPEN DATA

Public Charge Point Regulations

Open Data – API Onboarding

1. Overview

- Welcome to GRIDSERVE's Open Data API, your gateway to location and availability data for each of our charge points – as set out in the Open Data section of the Public Charge Point Regulations 2023.
- Please follow the link for more details on The Public Charge Point Regulations 2023.
- This guide aims to help you get started quickly and effectively access the data. If you have any questions along the way, feel free to contact our customer support team: support@gridserve.com.

2. Getting Started

- You have likely received this document because you have registered for access to GRIDSERVE Open Data via our website. If you have not registered via our website, please do so here: https://gridserve.com/open-data
- The GRIDSERVE API uses API keys to authenticate requests – following receiving your request to access GRIDSERVE Open Data API, our support team will provide your API Key via email. We aim to provide this within 5 business days.
- For more information regarding the API, please refer to the GRIDSERVE API Developer Documentation.

3. GRIDSERVE Open Data API Fair Use Policy

- As part of your request for API access, you have acknowledged and agreed to comply with our Open Data API Fair Use Policy found at https://gridserve.com/legal-area/#gridserve-open-api. This policy outlines usage limits and practices to ensure equitable access and to maintain the performance and integrity of our services. Please review the policy to ensure that your integration aligns with these guidelines.

4. About the API and data

- The Open Data API provides reference and availability data regarding GRIDSERVE locations, chargers and EVSEs, as well as tariff data, as set out in Public Charge Point Regulations.
- This data shares the latest EVSE status (updated within 30 seconds of any change) to show availability across our network.
- As set out in the Fair Use Policy, whilst we aim to ensure the accuracy of the data, it is provided on an 'as is' basis and therefore may not be free of bugs or errors. Therefore, any further analysis using this data should be aware of this.

5. Support

- For any support required and/ or feedback regarding GRIDSERVE Open data, please contact: support@gridserve.com.